

Writing Coach Online System Requirements

The following configurations are tested and supported:

Platform	Operating Systems	Browser (32-bit)	Web Browser Configuration	JavaScript Version	Maximum Recommended Screen Resolution
PC	Windows® XP (SP3) Windows Vista (SP1) Windows 7	Internet Explorer® 7 Internet Explorer 8	Must enable JavaScript (click here for details). If required, click here to get the Java™ (JRE) plug-in.	1.4.2 1.5 [5.0 update 11 or higher] 1.6 [6.0 through update 18]	1280 x 1024
Mac	Macintosh® OS 10.6	Safari® 5		1.5 [5.0 update 16 or higher]	1280 x 960
Internet Connections	Broadband (cable/DSL) or greater is recommended.				

Firefox Users: You cannot log in or view courses using the Firefox browser.

AOL and AT&T Yahoo Users: You cannot view courses using the AOL or AT&T Yahoo browsers. You can, however, use AOL or AT&T Yahoo as your Internet Service Provider to access the Internet, and then open the Internet Explorer browser within AOL or AT&T Yahoo to access your course.

A Note About Hardware Requirements

Each product has its own hardware requirements. For more information, please refer to the specific system requirements for your product. You should be able to find these on your product's support website.

Supported File Types / Formats

The following file types can be uploaded to courses:

File Format	File Types
Image	JPEG, JPG, BMP, TIFF, PNG, GIF, EMF, ICO, WMF
Audio	MID, MIDI, WAV, RAM, MP3, WMA
Video	WMV, MOV, MPEG, MPG, MPE, WM, AVI, and ASF
Application	DOC (DOCX), XLS (XLSX), PPT (PPTX), PPS (PPSX), PDF, RM, SWF, CLASS, EXE, RTF, and CAB
Text	TXT, HTML, and HTM

Additional Software for Certain Courses

To use multimedia and audio components in some courses, you may need to download and install additional software:

- **ActiveX**
For some courses, you must enable ActiveX in your browser. See your browser Help for instructions on how to change the browser security settings or to add the course URL to your list of trusted sites.
- [Adobe® Flash®](#) (Version 10 or higher is recommend. Version 9 is also supported.)
- [Adobe® Shockwave®](#) (Version 7 through Version 10)
- [Adobe Macromedia Authorware Web Player](#) (Version 2004 [IE], Version 7 [Safari])
- [Adobe® Acrobat® Reader](#) (Version 8 or higher)